

## User Guide

**GUIDE** Displays the channel guide. This will contain program titles by channel. You can view the guide by the channels that you are subscribed to (**SUBSCRIBED**), the High Definition channels (**HD**), all available channels (**ALL**), or a **Favorites** list that you have created. Scroll between guide views by pressing the **guide** button until you find your desired view.



This symbol next to a program title indicates that this is the first run for that title on that channel.

**INFO** Displays the program information for a particular title. Pressing **INFO** one time will display the basic program information; pressing **INFO** a second time will display program details.

**MENU** Displays the following options:

**Guide** – Displays the channel guide. See description of guide button function for details.

**Rentals** – Lists Video-On-Demand titles available for rent. Titles are viewable by **All** or **Category**. To rent a title, use the **arrow keys** on your remote control to highlight the title then press “**OK**” to select. You will have the option to **RENT**, **MORE INFO**, or **CANCEL**. If you select **RENT**, you will be prompted to enter your pin number, which will be the last four digits of your telephone number unless you contact customer service to change it. Please note that rentals will only be viewed on the set-top-box from which it is ordered unless you select the “**Share**” option, which allows viewing on all stb.

**Vault** - Stores history of **rentals**, **reminders**, **messages**, and **caller ID**. Please note that all saved vault history will be deleted when changing **Themes** under the **Preferences** options.

**Settings** – You must enter your pin number before you will have access to the settings page!

**Preferences** – Allows you to customize account options, such as parental controls.

**Parental Control** – Select the **Edit** button to access options:

**Users** – Allows you to create sub accounts in which you can customize settings for individual users. You can assign a user sub account to a particular set-top-box.

**Packages** – Lists all the packages to which the account is subscribed.

**Billing** – Displays a record of subscribed packages and purchases.

**Favorites** – Allows you to create a customized channel lineup with your favorites.

**Search** – Allows you to search through the **guide** or **rentals** for desired programming.

**Email** – Feature not available.

**Web** – Feature not available.